



Department of  
Developmental Disabilities

Division of Legislative Affairs & Communications

John R. Kasich, Governor  
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# News Release

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## FOR IMMEDIATE RELEASE

### State Agency Accepts Award of Excellence from Microsoft

*DODD IT department recognized for its stand-out work in service delivery systems*

**Columbus** – On March 4<sup>th</sup>, 2014, The Ohio Department of Developmental Disabilities (DODD) Information Technology Division accepted the Convergence 2014 Microsoft Customer Excellence Award in the Public Sector category. The Microsoft Customer Excellence Awards recognize, honor, and celebrate customer organizations that are achieving outstanding success with their Microsoft solutions and providing excellent experiences for their consumers.

DODD IT received their award for their work on the *Imagine* project, adding to a growing list of accolades acquired by this division for non-profit delivery service from entities like TechColumbus and ComputerWorld since 2010.

*Imagine* is a system-wide transformation for the Ohio developmental disability system towards more person-centered practices and individual support. DODD IT is being recognized for their behind-the-scenes efforts to facilitate this collaboration through technology. The *Imagine* initiative has transformed a paper-based system into a seamless, flexible, coordinated system of care built on a Microsoft Dynamics CRM platform that provides simple, secure and mobile access to information. It also creates a common data repository for DODD staff and providers, effectively removing long-standing barriers to collaborative partnerships between County Boards and other entities. *Imagine* is currently operating within an 18 county pilot program.

“The imagine system has a direct impact on individuals with developmental disabilities by providing a customized standardized platform that promotes individual empowerment by marrying it with person centered thinking,” says Bryant Young, Chief Information Officer of DODD IT. “I truly feel that we are showing leadership at a national level while making a positive cultural change for the people with developmental disabilities.”

The Ohio Department of Developmental Disabilities strives to continuously enhance the quality of life of people with disabilities in everything from outreach to streamlined service delivery.

To learn more about the Imagine project, please visit <http://justimagineit.me/>.

To learn more about the Ohio Department of Developmental Disabilities (DODD), visit <http://dodd.ohio.gov/Pages/default.aspx>.

You can also follow DODD on [Facebook](#) and [Twitter](#).